

LISA ALGER

HAIR AND MAKEUP

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TERMS AND CONDITIONS

Definitions:

Lisa Alger known as “the technician”

1. By booking with Lisa Alger, you agree that you and all members of your wedding party, having their hair styled and makeup applied by the technician, are covered by the following terms and conditions.
2. A £20 non-refundable booking fee is required to hold both the trial date and wedding date in the technician’s diary. This will come off the trial cost.
3. Once your booking is confirmed via final confirmation email sent by Lisa Alger your wedding date is secured in the technician’s diary until 2 days after the agreed trial date.
4. Once a successful trial is completed, a deposit is required to hold the date of your wedding in the technician’s diary. The deposit is 50% of the total cost of the wedding day hair and makeup, including bridal party and/or others on the booking. The deposit is to be paid at the trial or within 2 days after the trial, else the wedding date will no longer be secured in the technician’s diary.
5. The remaining 50% is to be paid on the wedding day in cash, or at least 2 days before the wedding date by bank transfer.
6. Payment for the hair and makeup trial is to be paid at the trial.
7. If no trial is being held then 50% deposit of the agreed total wedding day cost is to be sent within 14 days of the booking being confirmed by email. Final payment is to be made on the wedding day or 2 days before as in point 5.
8. The 50% deposit is non-refundable for all cancellations both individually or as a whole booking, as due to the nature of the business it is difficult to fill the allocated time slot(s) at short notice. This includes members of the bridal party who no longer wish to have their makeup or hair styled on the wedding day.
9. In the unlikely event that the technician has to cancel an appointment, a full refund will be given, and an alternative technician will be sourced as best as possible.
10. The Technician reserves the right to refuse/cancel a booking if payment does not clear in the bank; the correct information is not given by the client at the time of booking; contact cannot be made; deposit is not paid 2 days after the trial; and in the case of no trial being held, if the deposit is not received within 14 days of booking confirmation.
11. Every effort is made during the consultation process, and trial, to agree an overall effect and ensure that there are no reactions to any of the products used. The Technician accepts no liability for any reactions caused to the client.
12. Hair extensions are offered at the trial; however, the client will be required to provide their own extensions on the wedding day. The type of extensions to be purchased by the client will be discussed at the trial.
13. Information collected from you (on you or those you gift to) will be stored safely and is used purely to carry out your instructions and action your payments. There are no circumstances under which this information might be passed to a third party. All records are destroyed after the wedding date.
14. Terms and Conditions are subject to change without notice.